

DISCLOSURE STATEMENT

NAME OF FINANCIAL ADVISER: Julie Charleston
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AUCKLAND

TRADING NAMES: Omni Insurance Brokers Ltd
Omni Fire & General Ltd
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This disclosure statement was prepared on 3 July 2018.

IT IS IMPORTANT THAT YOU READ THIS DOCUMENT

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

WHAT SORT OF ADVISER AM I?

I am a registered, but not authorised, financial adviser. I can give advice about:

- Personal General Insurance including (but not limited to) home, contents, vehicle, motor cycle and boat insurance.
- Business General Insurance including (but not limited to) commercial property, business assets, business interruption, commercial motor, public liability, professional indemnity and a wide range of other business liability insurance products.
- Insurer and Product selection.
- Assisting you to make claims and managing that process.
- Risk identification and risk management.
- Personal Risk Insurance products including life, trauma, disability and medical insurance.

I have worked in the insurance industry since 2011. My employment contract is with Omni Insurance Brokers Limited which provides work through the affiliated companies OPF Limited and Omni Fire & General Limited.

WHAT SHOULD YOU DO IF SOMETHING GOES WRONG?

If you have a problem, concern, or complaint about any part of my service, please tell our internal complaints manager, so that our internal complaints manager can try to fix the problem.

You may contact the internal complaints manager by:

Phone: 09 578 2222
Email: info@omniinsurance.co.nz
Post: Complaints Manager, Omni Insurance Brokers Limited
P O Box 128 167 Remuera Auckland 1541

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact our dispute resolution scheme - Financial Services Complaints Limited.

This service will cost you nothing, and will help us resolve any disagreements. You can contact Financial Services Complaints Limited at:

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| Address: | P O Box 5967, Lambton Quay, Wellington, 6145 |
| Phone : | 0800 347 257 |
| Fax: | 04 472 3728 |
| Email: | info@fscl.org.nz |

HOW AM I REGULATED BY THE GOVERNMENT?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>. The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under ***What should you do if something goes wrong?***).

DECLARATION

I, Julie Charleston, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete, and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.