

## DISCLOSURE STATEMENT

**NAME OF FINANCIAL ADVISER:** Cresside van Beerendonk  
**ADDRESS:** Level 1  
2a Pacific Rise  
Mt Wellington  
AUCKLAND

**TRADING NAMES:** Omni Insurance Brokers Ltd  
Omni Fire & General Ltd  
OPF Ltd

**TELEPHONE NUMBER:** 09 578 2222  
**FAX NUMBER:** 09 521 4888  
**EMAIL ADDRESS:** cresside@omniinsurance.co.nz

This disclosure statement was prepared on 4 April 2017.

### IT IS IMPORTANT THAT YOU READ THIS DOCUMENT

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

### WHAT SORT OF ADVISER AM I?

I am a registered, but not authorised, financial adviser. I can give advice about:

- Personal General Insurance including (but not limited to) home, contents, vehicle, motor cycle and boat insurance.
- Business General Insurance including (but not limited to) commercial property, business assets, business interruption, commercial motor, public liability, professional indemnity and a wide range of other business liability insurance products.
- Insurer and Product selection.
- Assisting you to make claims and managing that process.

I have worked in the insurance industry since January 2000. My employment contract is with Omni Insurance Brokers Limited which provides work through the affiliated companies OPF Limited and Omni Fire & General Limited.

### WHAT SHOULD YOU DO IF SOMETHING GOES WRONG?

If you have a problem, concern, or complaint about any part of my service, please tell our internal complaints manager, so that our internal complaints manager can try to fix the problem.

You may contact the internal complaints manager by:

Phone: 09 578 2222  
Email: info@omniinsurance.co.nz  
Post: Complaints Manager, Omni Insurance Brokers Limited  
P O Box 128 167 Remuera Auckland 1541

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact our dispute resolution scheme - Financial Services Complaints Limited.

This service will cost you nothing, and will help us resolve any disagreements. You can contact Financial Services Complaints Limited at:

Address: P O Box 5967, Lambton Quay, Wellington, 6145  
Phone : 0800 347 257  
Fax: 04 472 3728  
Email: info@fscl.org.nz

### HOW AM I REGULATED BY THE GOVERNMENT?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>. The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under ***What should you do if something goes wrong?***).

### DECLARATION

I, Cresside van Beerendonk, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete, and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.